

To help you navigate the site, please find some Get Connected “words to know” below:

- **Dashboard:** This is the site’s landing page, or, home screen. Here you will find impact stats, suggested opportunities, and our greatest volunteer needs.
- **Programs:** Under the “Programs” tab, you will find general department information, an overview of volunteer opportunities, as well as locational and contact information.
- **Opportunities:** Think of Drop-Ins or weekly shifts - those would be considered opportunities!
 - **Weekly** shifts are private to scheduled volunteers. Only Program Managers and our Volunteer Manager can place you on the weekly schedule.
 - These shifts are coded by departments, days, and times. Example - if your shift is every Monday morning with Client Services, the opportunity would be “Client Services - Monday AM”.
 - **Drop-Ins** are open to all community members and can be found under the [Opportunities](#) tab. With an account and digital waiver completed, you can register and receive any necessary training upon arrival.
 - If a Drop-In opportunity is full, volunteers can place themselves on the “Waitlist” to be notified if a slot opens up.
- **Responses:** When volunteers commit to an opportunity, they have “responded”.
 - Volunteers can edit or remove a response through their “Volunteer Schedule” or “Opportunity Responses”.
 - We ask weekly volunteers to provide 2 weeks advance notice for expected absences and that all volunteers notify their Program Manager directly for day-of/day-prior call outs.
- **Frequently Asked Questions:** Visitors can find answers to common questions regarding ECCO’s volunteer program.
- **Volunteer Resources:** In addition to the “Get Connected Support” tab, volunteers can also find our online orientation, ECCO’s upcoming fundraising events & holiday closures, shop branded gear, and more!
- **Make an Impact Today:** Those interested in financially supporting our mission can donate through this secure link.